

A close-up photograph of a young girl with brown hair and blue eyes. An adult's hands are shown fitting a hearing aid into her ear. She is wearing a blue top. The background is a soft, out-of-focus light blue.

Now, if she dials 9-1-1  
we'll know how to respond.

## Better service for the Deaf and Hard of Hearing

The City of Sandy Springs, through the Chattahoochee River 9-1-1 Authority (ChatComm), now offers a free, new service to improve 9-1-1 response for the deaf and hearing impaired. Once you've signed up, anytime you dial 9-1-1 the operator will be notified of your hearing impairment and see your name, photo and current location on-screen, as opposed to relying solely on verbal communication.



- Supported by existing 9-1-1 fees - free to register
- Brought to you by the Chattahoochee River 9-1-1 Authority
- 100% private and secure

Sign up today at ***Smart911.com***



# Help us better serve you.

“By entering critical information online before an emergency, you can help ensure that first responders are better prepared to serve you when you call 9-1-1. Help the City of Sandy Springs help you. Register today.”

*Eva Galambos*

- Mayor Eva Galambos, PhD

Sign up today at ***Smart911.com***



## Help EMS treat you:

Tell Smart911 about your family's medical issues – like heart conditions, allergies and stroke history. This way when 9-1-1 receives a call, EMS will arrive with the appropriate equipment. For those who have a family member with Alzheimer's, Autism or who is deaf, this service helps as well. Instantly 9-1-1 knows the caller's condition and location without having to rely on verbal communication.



## Help Police protect you:

Smart911 information can help police in numerous ways. Today when a child goes missing, it takes time for police to obtain a photo of the missing child. With Smart911 police will have that photo instantly and can begin a wide scale search sooner. Additionally, this service helps police locate you if your 9-1-1 call drops for any reason. This allows the police to locate you and your family more quickly during emergencies.



## Help the fire department rescue you:

With Smart911, call takers can notify firefighters of exactly how many people live in your house - including pets - to ensure that everyone is rescued during a fire. Additionally, if you live in an apartment building, firefighters will not only know the address, but the floor and apartment number as well.



## Your information is 100% private.

Your family's profile information is completely private and secure. The details you enter on our secure and protected website are only shared with 9-1-1 dispatchers and first responders in the field, and only when you or your family members dial 9-1-1.